2. What do you like MOST about Advanced Surface Solutions?

   Courtesy - efficiency - excellent service

3. What do you like LEAST about Advanced Surface Solutions?

   NA

4. After using our service, are you more or less likely to use us again?
   a. Less likely _____ b. More likely _____

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely _____ b. More likely _____

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   Yes _____ No _____

Additional Comments: Thanks, Ron, for being a true professional.

Name: Joe Banyar
Telephone number 480-862-9464

May we use your testimonial for promotional purposes? Yes _____ No _____

Easy Ways to Return This Form: Mail:
1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. E-mail: RonBarton72@yahoo.com

The Advanced Surface Solutions GUARANTEE
If you were not completely thrilled with the service experience you received from us, we will rush back to your location to remedy the situation. If you are still unimpressed, you owe us nothing and we will issue a 100% refund. Thank you!
2. What do you like MOST about Advanced Surface Solutions?
   Ron is one of the nicest and courteous people I know. He's prompt, knows his business and takes special care of furniture, carpets and tiles.

3. What do you like LEAST about Advanced Surface Solutions?
   nada!

4. After using our service, are you more or less likely to use us again?
   a. Less likely _____ b. More likely _____ ☑

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely ____ b. More likely ☑

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   Yes ☑ No ______

Additional Comments:
I also love Ron's positive attitude about life, the twinkle in his eyes and the smile on his face. My dogs love him, too!

Name: Pat & Vel Annice
Telephone number 480 895-6638

May we use your testimonial for promotional purposes? Yes ☑ No _____

Signature: Pat Annice

We read all customer comments. Upon receiving this form, we will send your $25.00 certificate.

2 Easy Ways to Return This Form: (send by Dec 31, 2010 to get $25.00 certificate)
1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. e-mail: RonBarton72@yahoo.com
2. What do you like MOST about Advanced Surface Solutions?
   Very professional & knowledgeable

3. What do you like LEAST about Advanced Surface Solutions?

4. After using our service, are you more or less likely to use us again?
   a. Less likely __   b. More likely __

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely ___  b. More likely ___

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   Yes ___  No ___

Additional Comments:
I highly recommend Ron & his crew. They did an exceptional job from start to finish.

Name: Nancy Dinkelman
Telephone number 480-220-0762

May we use your testimonial for promotional purposes?  Yes X  No ___

Easy Ways to Return This Form: Mail:
1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. E-mail: RonBarton72@yahoo.com
3. Leave your testimonial on our Facebook Fan Page at Advanced Surface Solutions, LLC

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2. What do you like MOST about Advanced Surface Solutions?
   Cost efficient, labor efficient, very friendly, Above & Beyond Service

3. What do you like LEAST about Advanced Surface Solutions?

4. After using our service, are you more or less likely to use us again?
   a. Less likely _____ b. More likely _____

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely ____ b. More likely ____

6. Are you aware of the Advanced Surface Solutions Referral Reward Program? ___ Am NOW!

Yes ___ No ____

Additional Comments:

Name: Nicole Kerr
Telephone number 480-6028-4254

May we use your testimonial for promotional purposes? Yes ___ No ____

Signature ____________________________

We read all customer comments. Upon receiving this form, we will send your $25.00 certificate.

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1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. e-mail: RonBarton72@yahoo.com
2. What do you like MOST about Advanced Surface Solutions? Everything!
   a real pro with a personality & integrity

3. What do you like LEAST about Advanced Surface Solutions?
   I don’t see you enough

4. After using our service, are you more or less likely to use us again?
   a. Less likely _____ b. More likely ____________
   will not use anyone else

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely ____ b. More likely ______

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   Yes _____ No ____________

Additional Comments: Thank you Ron for your family’s Christmas card, what a beautiful, handsome family. If I can ever help out, please let me know.

Name: [Signature]
Telephone number 480-895-9858

May we use your testimonial for promotional purposes? Yes _____ No _____

Signature [Signature]

We read all customer comments. Upon receiving this form, we will send your $25.00 certificate.

2 Easy Ways to Return This Form: (send by Dec 31, 2010 to get $25.00 certificate)
1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. e-mail: RonBarton72@yahoo.com
2. What do you like MOST about Advanced Surface Solutions?
   Quality Commitment

3. What do you like LEAST about Advanced Surface Solutions?
   N/A

4. After using our service, are you more or less likely to use us again?
   a. Less likely _____ b. More likely X

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely ___ b. More likely X

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   Yes X No ___

Additional Comments:
Excellent customer service, polite and thorough workmanship.
They provided the right solutions for our flooring issues leaving us
with the confidence that the fix will last long term.

Name: Calvert
Telephone number 706-669-5785

May we use your testimonial for promotional purposes? Yes X No ___

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2. E-mail: RonBarton72@yahoo.com
3. Leave your testimonial on our Facebook Fan Page at Advanced Surface Solutions, LLC

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we will rush back to your location to remedy the situation. If you are still
unimpressed, you owe us nothing and we will issue a 100% refund. Thank you!
Advanced Surface Solutions
P.O. Box 1723
Chandler, AZ 85244
(480) 332-4639
Email: RonBarton72@yahoo.com

Testimonial Form
Name: Allan & Donna Lutz
Address: 4427 E. Capricorn Place
City, State, Zip: Chandler, AZ 85245
How many times have you used us to perform services for you? 1

What is your overall feeling about our company?
EXCELLENT!! - Very Friendly -

What is the most valuable benefit Advanced Surface Solutions has offered you?
Great job in a little time!
Easy people to work with.

What can we do to make your future experiences with Advanced Surface Solutions even better?
Nothing - everything was great

Whom may we thank for this referral? Legends Flooring

Thank you very much. We really appreciate your honest answers.

I do NOT mind if you use my name in any or all of your promotional material(s)]

Signature: [Signature]
Date: 11-8-10
2. What do you like MOST about Advanced Surface Solutions?
   The excellent job you do and how clean things are when your done.

3. What do you like LEAST about Advanced Surface Solutions?
   That my carpet gets dirty but this has nothing to do with you!!!

4. After using our service, are you more or less likely to use us again?
   a. Less likely ______ b. More likely ___ ✔

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely ___ b. More likely ___ ✔

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   Yes ___ No ______

Additional Comments:
I am so glad you are in this business. You have an excellent professional friendly way of doing business.

Name: Stacey Dubois
Telephone number 602-518-7624

May we use your testimonial for promotional purposes? Yes ___ No ___

Signature __________________________

We read all customer comments. Upon receiving this form, we will send your $25.00 certificate.

2 Easy Ways to Return This Form: (send by Dec 31, 2010 to get $25.00 certificate)
1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. e-mail: RonBarton72@yahoo.com
2. What do you like MOST about Advanced Surface Solutions?
   Ron is very courteous and professional. He does a great job cleaning the carpet.

3. What do you like LEAST about Advanced Surface Solutions?

4. After using our service, are you more or less likely to use us again?
   a. Less likely ______ b. More likely ______
   X

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely ____ b. More likely ____
   X

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   Yes ______ No ______

Additional Comments:

Name: ____________________________
Telephone number: 623-572-2754

May we use your testimonial for promotional purposes? Yes ____ No ____

Signature: ________________________
We read all customer comments. Upon receiving this form, we will send your $25.00 certificate.

2 Easy Ways to Return This Form: (send by Dec 31, 2010 to get $25.00 certificate)
1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. e-mail: RonBarton72@yahoo.com
2. What do you like MOST about Advanced Surface Solutions?
   
   The thoroughness + attention to detail in the cleaning process.

3. What do you like LEAST about Advanced Surface Solutions?
   
   Nothing!

4. After using our service, are you more or less likely to use us again?
   
   a. Less likely _____ b. More likely __【Definitely!】__

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   
   a. Less likely ____ b. More likely __【- already have】__

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   
   Yes ✓ No ______

Additional Comments:

Ron Barton is so friendly and personable plus he does a great job.

Name: Vicki Deken

Telephone number 480-802-7716

May we use your testimonial for promotional purposes?  Yes ✓ No _____

Signature: Vicki Deken

We read all customer comments. Upon receiving this form, we will send your $25.00 certificate.

2 Easy Ways to Return This Form: (send by Dec 31, 2010 to get $25.00 certificate)

1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. E-mail: RonBarton72@yahoo.com
2. What do you like MOST about Advanced Surface Solutions?
   Saved the quick, courteous service.

3. What do you like LEAST about Advanced Surface Solutions?
   N/A

4. After using our service, are you more or less likely to use us again?
   a. Less likely  b. More likely  ✓

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely  b. More likely  ✓

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   Yes  No

Additional Comments:
Our carpets haven't looked this fresh in a long time. We should have called you years ago!

Name: Ann Cooper
Telephone number: 480-802-9627

May we use your testimonial for promotional purposes?  Yes  No

Easy Ways to Return This Form: Mail:
1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. E-mail: RonBarton72@yahoo.com

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2. What do you like MOST about Advanced Surface Solutions?

Friendly & how clean things look when done

3. What do you like LEAST about Advanced Surface Solutions?

☐

4. After using our service, are you more or less likely to use us again?

a. Less likely __________ b. More likely ☒

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?

a. Less likely ______ b. More likely ☒

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?

Yes ☒ No ______

Additional Comments: I liked the "No Pressure" but informative knowledge of different surface cleaning.

Name: SHARON KITCHIN
Telephone number: 480-895-2246

May we use your testimonial for promotional purposes? Yes ☒ No ______

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1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. E-mail: RonBarton72@yahoo.com

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2. What do you like MOST about Advanced Surface Solutions?
   My carpet looks almost like new after it's been cleaned, even the heavy traffic areas. Absolutely wonderful and pristine.
3. What do you like LEAST about Advanced Surface Solutions?
   Nothing.

4. After using our service, are you more or less likely to use us again?
   a. Less likely       b. More likely  

5. After using Advanced Surface Solutions, are you less or more likely to refer someone to us?
   a. Less likely      b. More likely  

6. Are you aware of the Advanced Surface Solutions Referral Reward Program?
   Yes ✓  No 

Additional Comments:
   Love the attention to detail that makes for a quality job.

Name: Vicki Deeken
Telephone number 480-802-7716

May we use your testimonial for promotional purposes?  Yes ✓  No 

Easy Ways to Return This Form: Mail:
1. Mail: Advanced Surface Solutions, LLC P.O. Box 1723 Chandler, AZ 85244
2. E-mail: RonBarton72@yahoo.com
3. Leave your testimonial on our Facebook Fan Page at Advanced Surface Solutions, LLC

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